

STATE OF SOUTH CAROLINA

(Caption of Case)

08/24/09  
BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

RECEIVED

AUG 24 2009

PSC SC  
DOCKETING DEPT.

DOCKET  
NUMBER: 2001 - 447 - C

(Please type or print)

Submitted by: Ernest Communications, Inc.

SC Bar Number:

Telephone: 770-242-9069

Address: 5275 Triangle Pkwy, Suite 150

Fax: 770-448-4115

Norcross, GA 30092

Other:

Email: pmasters@ernestgroup.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other paper as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

**DOCKETING INFORMATION** (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

**INDUSTRY (Check one)**

**NATURE OF ACTION (Check all that Apply)**

- ☐ Electric  
☐ Electric/Gas  
☐ Electric/Telecommunications  
☐ Electric/Water  
☐ Electric/Water/Telecom.  
☐ Electric/Water/Sewer  
☐ Gas  
☐ Railroad  
☐ Sewer  
☒ Telecommunications  
☐ Transportation  
☐ Water  
☐ Water/Sewer  
☐ Administrative Matter  
☐ Other:

- ☐ Affidavit  
☐ Agreement  
☐ Answer  
☐ Appellate Review  
☐ Application  
☐ Brief  
☐ Certificate  
☐ Comments  
☐ Complaint  
☐ Consent Order  
☐ Discovery  
☐ Exhibit  
☐ Expedited Consideration  
☐ Interconnection Agreement  
☐ Interconnection Amendment  
☐ Late-Filed Exhibit

- ☐ Letter  
☐ Memorandum  
☐ Motion  
☐ Objection  
☐ Petition  
☐ Petition for Reconsideration  
☐ Petition for Rulemaking  
☐ Petition for Rule to Show Cause  
☐ Petition to Intervene  
☐ Petition to Intervene Out of Time  
☐ Prefiled Testimony  
☐ Promotion  
☐ Proposed Order  
☐ Protest  
☐ Publisher's Affidavit  
☒ Report

- ☐ Request  
☐ Request for Certification  
☐ Request for Investigation  
☐ Resale Agreement  
☐ Resale Amendment  
☐ Reservation Letter  
☐ Response  
☐ Response to Discovery  
☐ Return to Petition  
☐ Stipulation  
☐ Subpoena  
☐ Tariff  
☐ Other:

✓



2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

August 21, 2009  
Via Overnight Delivery

Docketing Department  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

RE: Ernest Communications, Inc  
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Ernest Communications, Inc. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Jackie Gilchrist  
Compliance Reporting Specialist

cc: Paul Masters - Ernest Communications, Inc  
file: Ernest Communications, Inc - Reporting - South Carolina

JG/af

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DOCKETING DEPT

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☐ IXC      ☒ CLEC      ☐ ILEC      ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

Ernest Communications, Inc.		
Company Name		PERMISSION
		770-242-9069
Dbafka		Telephone #
5275 Triangle Pkwy, Suite 150		
Mailing Address		
Norcross, GA 30092		
City, State, Zip Code		
5275 Triangle Pkwy, Suite 150		
Business Location		
Norcross, GA 30092	Gwinnett	
City, State, Zip Code	County	

**REGISTERED AGENT INFORMATION**

Registered Agent	National Registered Agents, Inc.
Mailing Address	2 Office Park Court, Suite 103
	Columbia, SC 29223
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

	Paul Masters
A.	<b>General Manager</b> (Include Address if different than above)
	770-242-9069 / 770-448-4115 / pmasters@ernestgroup.com
	Telephone Number / Facsimile Number / E-mail Address
	Steve Reynolds
B.	<b>Customer Relations/Complaints Representative</b> (Include Address if different than above)
	770-242-9069 / 770-448-4115 / sreynolds@ernestgroup.com
	Telephone Number / Facsimile Number / E-mail Address
	Steve Reynolds
C1.	<b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include Address if different than above)
	770-242-9069 / 770-448-4115 / sreynolds@ernestgroup.com
	Telephone Number / Facsimile Number / E-mail Address
	800-456-8353
C2.	<b>Customer Contact</b> (Toll Free Number)
D.	<b>Engineering Operations</b> (Include Address if different than above)
	/ /
	Telephone Number / Facsimile Number / E-mail Address

E. **Test and Repair** (Include Address if different than above)  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

F. **Emergencies** (During Non-Office Hours)  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. **Regulatory Officer** (Include Address if different than above)  
\_\_\_\_\_  
Telephone Number / Facsimile Number / E-mail Address  
Jackie Gilchrist

H. **Dual Party Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / jgilchrist@tminc.com  
Telephone Number / Facsimile Number / E-mail Address  
Jackie Gilchrist

I. **Interim LEC Fund Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / jgilchrist@tminc.com  
Telephone Number / Facsimile Number / E-mail Address  
Jackie Gilchrist

J. **Universal Service Fund Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / jgilchrist@tminc.com  
Telephone Number / Facsimile Number / E-mail Address  
Jackie Gilchrist

K. **Gross Receipts Mailings** (Name)  
P.O. Drawer 200, Winter Park, FL 32790-0200  
(Mailing Address)  
407-740-8575 / 407-740-0613 / jgilchrist@tminc.com  
Telephone Number / Facsimile Number / E-mail Address

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This form was completed by **TECHNOLOGIES MANAGEMENT, INC.**  
AS ATTORNEY-IN-FACT  
BY CAREY ROESEL, CONSULTANT  
Title

Signature

Date

RETURN COMPLETED FORM TO: Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
And  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201